




- Fridays' Swyx Tip
- 
- 

Fridays' Swyx Tip

 A group blog by Mirjam Baumberger in General



Fridays' Swyx Tip

Fridays' Swyx Tip #12: Announcement rewind and fast forward



Entry posted by Tom Wellige November 22, 2019
307 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is [offline](#), this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 20.02.2009 01:41

Dear Swyx Users

Did you know that incoming callers can control the reproduction of an announcement via the phones keypad?

When listening to voice prompts, SwyxWare can offer callers to rewind or fast-forward the currently played message.

How does it work: If the caller would like to hear the beginning of the announcement again, one can press "1" and the message starts again at the beginning.

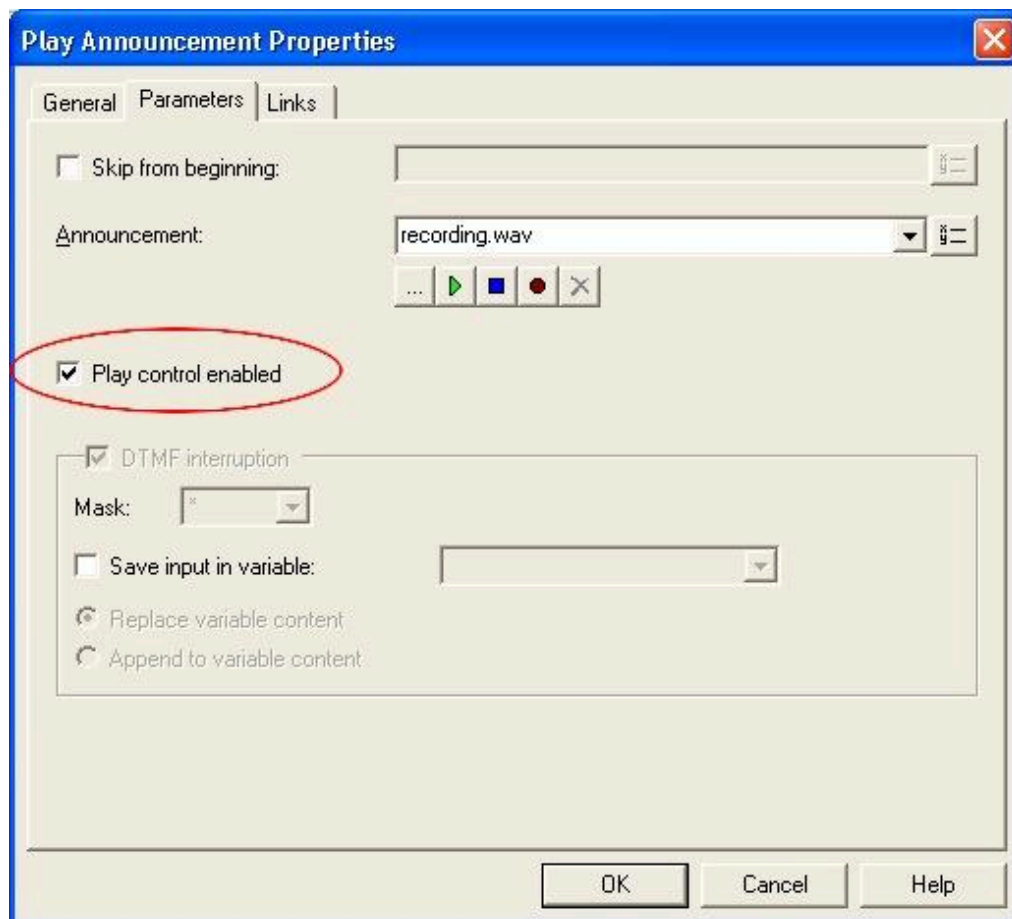
To rewind the last 10 seconds of the currently played announcement, one can press "4" and "5" brings the announcement to stop. The caller can continue the announcement by pressing "5".



Here an overview on the available DTMF controls:

- **"1"** to the beginning of the announcement
- **"4"** rewinds the last 10 seconds
- **"5"** Stop/Start the current announcement
- **"6"** jumps 10 seconds forward


To enable this feature you simply have to edit the "Play Announcement" block in your Graphical Script Editor and activate the option "Play control enabled".



Have a good weekend and happy Swyxing...


Regards
Mirjam


@ IT Net World Ltd, NZ & AUS SWYX Distributor
<http://www.itnetworld.co.nz/>

 Share

Followers

1

 [Previous entry](#)
[Fridays' Swyx Tip #11: Call intrusion on your fingertip](#)

[Next entry](#) 
[Fridays' Swyx Tip #13: L4xx & L5xx series speaker ...](#)

0 Comments

There are no comments to display.

Create an account or sign in to comment

You need to be a member in order to leave a comment

Create an account

Sign up for a new account in our community. It's easy!

[Register a new account](#)

Sign in

Already have an account? Sign in here.

[Sign In Now](#)

Theme ▼

Copyright (c) 2007-2025 by Tom Wellige

Powered by Invision Community